

**DEPT. OF LABOR
OFFICE OF ADMINISTRATION AND MANAGEMENT
OFFICE OF THE CHIEF INFORMATION OFFICER**

**STATEMENT OF WORK
SAP Business Objects Maintenance Renewal**

I. BACKGROUND

This purchase request is to acquire a renewed annual maintenance and support agreement which will provide software updates and continued technical support of SAP Business Objects software currently deployed in the OCIO network. Continuous maintenance and support of the deployed software licenses is required in support of OCIO business needs.

II. SERVICE DESCRIPTION

The SAP Business Objects Software licenses are proprietary to SAP Public Services, Inc. The period of performance will be for one 12 month base period and one 12 month option. The renewed annual maintenance and support agreement will provide software updates and continued technical support of Business Objects software currently deployed in the OCIO network. Continuous maintenance and support of the deployed software licenses is required in support of OCIO business needs. The specific IT software versions and quantities are detailed in the statement of work.

III. REQUIREMENTS

OASAM | OCIO requires that the vendor provide SAP enterprise software maintenance and support agreement for Business Objects software currently deployed in the OCIO network.

- (1) The vendor will be a SAP-authorized value-added reseller who can provide GSA pricing.
- (2) The vendor will provide maintenance and support services in accordance with “SAP Enterprise Support Schedule¹”
- (3) The Vendor will provide a SAP Enterprise maintenance and support agreement for the following SAP Business Objects software licenses, versions, and quantities:

Item	MFR Part #	Product Description	QTY	U/M
1	7004544	Crystal Reports Professional Named User	15	EA
2	7003792	BOBJ Data Integrator Premium per 4-CPU	2	EA
3	7005055	BOBJ Enterprise Premium Named User	3082	EA
4	7004224	BOBJ Web Intelligence Named User	1760	EA
5	7007020	Dual Platform BOE Pro Bundle T/O NU	6	EA
6	7003965	Crystal Xcelsius Designer Named User	10	EA
7	7003899	Crystal Xcelsius Viewer Named User	100	EA
8	7004148	KA Web Intelligence NU	500	EA

¹ “SAP Enterprise Support Schedule” <http://www.sap.com/corporate-en/our-company/agreements/north-america/support/index.epx>